



Basic Carbide Corporation

Customer Feedback Form

F-SA-004-A

Company Name: _____ Date: _____

Name: _____ Title/Position: _____

Please answer the following questions based on a scale from 1 to 5 where 1 means "Completely Dissatisfied" and 5 means "Completely Satisfied":

1. How was our delivery?

Completely Dissatisfied 1 2 3 4 5 Completely Satisfied

2. Did the supplied parts meet your requirements?

Completely Dissatisfied 1 2 3 4 5 Completely Satisfied

3. How was the overall quality of the parts?

Completely Dissatisfied 1 2 3 4 5 Completely Satisfied

4. Were the parts packaged well?

Completely Dissatisfied 1 2 3 4 5 Completely Satisfied

5. How would you rank our communications?

Completely Dissatisfied 1 2 3 4 5 Completely Satisfied

6. What is your overall satisfaction level?

Completely Dissatisfied 1 2 3 4 5 Completely Satisfied

Comments / Questions / Suggestions: _____

For Basic Carbide internal use:

Date received: _____

Reviewed by: _____

Corrective/Preventative Action required (Y/N)? _____ Reference No.: _____